

Lindsey Smith

From: Office Nova Catering Repairs <office@novarepairs.co.uk>
Sent: 16 June 2026 13:27
To: Admin-Mail; Office Nova Catering Repairs
Subject: New Customer Info
Attachments: New customer account form.docx

Good afternoon

Thank you for contacting us regarding your glasswasher

The rates for an engineer to visit would be;

Monday-Friday 8am-5pm - £200 for the visit including the first hour and then charged at £50 per half hour thereafter. These costs are excluding VAT

If the engineer advises parts are required, we will need to quote for the works and a return visit will be booked in with yourselves

If you would like to proceed, please complete the attached form along with the secure link below for GoCardless and we can set you up on our system:

<https://pay.gocardless.com/BRT0002KXY30018>

Kind Regards,

Isobelle Osborne

Service Co-ordinator



Specialist technical support for all commercial catering equipment

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