Agenda Item 6a

Key holding and alarm call out quotes

September 2026

Taybar

08453 454542

Enquiries@taybar.co.uk

£300 per annum, plus £50 per call out. Bank Holiday double time, £30 per hour after first hour.

EMS

0345 8643435

info@ems-security.com

£200 per annum, plus £40 per call out. Bank Holiday double time, £17 per hour after first hour.

SBA Keyholding

03707 706 880 opt 1

www.keyholding.com

£354 per annum (or £29.50 per month) keyholding subscription
Alarm call outs - £42 + VAT inc 60 mins on site / £10.50 + VAT per 15 mins after first hour

Staff responding to call outs:

Safety of the staff is paramount; there needs to be a robust protocol in place for how this would work. How would it work? Is it optional, will a call out fee/enhanced rate be available? Most councils have an enhanced rate for staff 'on call' out of hours. What if no staff want to do it, or it is impractical due to holidays and distance? Where do we stand with insurance if we send staff out at 2am?

Professional service:

Trained staff who are monitored on call outs is much safer. They will respond at all hours as their service is 24/7. Will then contact a named person if needed (there's been a break in, etc) but they stay on site, so the named person does not attend alone. If false alarm, they will tend to this themselves. Insured and qualified.